San Francisco Bay Area Trans Resource Guide
...bring us on your journey!
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CRISIS SERVICES

California Youth Crisis  (800) 843-5200

Community United Against Violence
427 South Van Ness Avenue, San Francisco CA 941xx
(415) 777-5500  www.cuav.org

In Crisis  (800) 273-TALK

S.F. Mental Health Services 24 HOUR HOTLINE
(415) 255-3737  OR  (888) 246-3333
CRISIS SERVICES, continued

San Francisco Suicide Prevention
CRISIS: (415) 781-0500    INFO: (415) 984-1900    www.sfsuicide.org

Trans LIFE Line
(877) 565-8860    www.translifeline.org

Trauma Recovery Center & Rape Treatment Center
2727 Mariposa Street (at Bryant St), Suite 100, San Francisco CA 94116
RAPE CRISIS: (415) 437-3000    INFO: (415) 434-3011

FOOD PROGRAMS

Glide Memorial Church
330 Ellis Street (btwn. Taylor & Jones St), San Francisco CA 94102
(415) 674-6043    www.glide.org

• Breakfast: Served daily at 7:30am for Seniors and Adults with Disabilities; served at 8am for General Public.
• Lunch: Served at 12pm Mon-Fri for all, lunch bags distributed at breakfast Sat-Sun.
• Dinner: Served Mon-Fri at 4pm for all.

Martin de Porres House of Hospitality
225 Potrero Avenue (btwn 15th & 16th St), San Francisco CA 94103
(415) 552-0240    www.martindeporres.org

• Lunch: Served Monday through Saturday from 12-2pm.
• Most meals are vegetarian and often vegan.
FOOD PROGRAMS, continued

Project Open Hand
730 Polk Street (btwn Ellis & Willow), San Francisco CA 94109
(800) 551-6325 or (415) 447-2300
1921 San Pablo Avenue, Oakland CA 94612
(510) 622-0221 www.openhand.org

St. Anthony’s Dining Room
150 Golden Gate Avenue, San Francisco CA 94102
(415) 241-2600 www.stanthonyssf.org/dining-room/

• Seniors (age 60+) and Families with Children: 10-11:45am
• Everyone: 11:30am-1pm

HIV CARE SERVICES

Community Health Center (Tenderloin Clinic)
726 Polk Street, 4th Floor, San Francisco CA 94109 www.sfcommunityhealth.org
Contact Front Desk for Appt. (415) 292-3400
or leave message at (415) 292-3420 x301
TransThrive Drop-in: Every Friday 2-5:30pm, 4th Floor
Clinic Hours: Monday thru Friday 9am-5pm

• Primary Care • Feminizing Hormone Therapy • Electrolysis
• Mental Health and Substance Use Counseling
• Substance Use and Treatment Services
• Counseling and Referrals for Gender Affirming Surgery
HIV CARE SERVICES, continued

Positive Health Program HIV Outpatient Clinic
Zuckerberg San Francisco General Hospital
995 Potrero Avenue, Bldg #80 6th Floor, Ward 86, San Francisco CA 94110
(At the corner of 22nd Street in a brick building. Follow signs for Building 80. Take the elevator to the 6th Floor. Register in room 601.)

General Info / Front Desk: (628) 206-2400      Appointments: (628) 206-2403
www.zuckerbergsanfranciscogeneral.org/location/positive-health-program/
Appointment Hours: Mon, Tues, Thurs, Fri 8am-5pm; Wed 9am-5pm
Urgent Care Drop-Ins: Mon-Fri 8am-11:30am and 1pm-4:30pm
***Clinic is closed 12 to 12:45pm daily

• Primary medical care and psycho-social services for anyone living with HIV and living in San Francisco

La Clinica Esperanza (Clinic of Hope) | Mission Neighborhood Health Center
240 Shotwell Street, San Francisco, CA 94110
https://www.mnhc.org/medical_services/clinica-esperanza/
To make an appointment: (415) 552-3870 ex.2293
General Medical Clinic Phone: (415) 510-8282
Hours: Mon & Fri 2-5pm, Tues Weds Thurs 12-8pm

• Sensitive and compassionate medical care      • Case Management
• Health Education      • Mental Health and Substance Abuse Counseling
• Treatment Adherence support      • Nutritional Counseling
• Dental Referrals
HIV CARE SERVICES, continued

San Francisco City Clinic
356 7th Street, San Francisco CA 94103

To make an appointment: (415) 487-5525

Walk-In Hours: Mon, Wed & Fri 8am-4pm,
Tues 1pm-6pm (1pm-3pm symptoms only*), Thurs 1pm-4pm (symptoms only*)

* During symptoms-only hours we only see patients with symptoms of a sexually transmitted disease (STD), those who have a partner with an STD, and those with a time-sensitive sexual-health concern.

- STD Testing & Treatment
- HIV Prevention (PrEP &PEP)
- HIV linkage to Care
- Vaccines against hepatitis A, hepatitis B, meningococcus, and human papillomavirus (HPV)
- Free Condoms

Tom Waddell Urban Health Clinic
230 Golden Gate Avenue, San Francisco CA 94102

www.sfcityclinic.org

Appointments / English: (415) 355-7500 (press 1, then press 1 again)

Staff speaks English, Spanish, Cantonese, Tagalog, French and Italian

http://ow.ly/SuCj308AcCR

Appointment Hours: Mon, Tues, Weds, Fri 8am-5pm; Thurs 1pm-5pm

- Hormone Therapy
- Primary Care
- Case management (for primary patients)
- Transgender Group: Tuesdays 1:30-3:30pm

Westside AIDS Case Management
1153 Oak Street, San Francisco, CA 94117

Contact: (415) 431-9000   acm@westside-health.org

Hours: Monday thru Friday 8:30am to 5pm

- Assessment, planning, service procurement, delivery, coordination, and disease monitoring to people with disabling HIV/AIDS
HIV CARE SERVICES, continued

WORLD
389 30th Street, Oakland CA 94609
Contact: (510) 986-0340 for Appt. www.womenhiv.org
Hours: Monday thru Friday 9am-5pm

• PrEP Navigation    • Outreach and Linkage    • Peer Advocacy / Support
HOUSING RESOURCES

*** If you are in need of shelter or services please call 3-1-1 to make a shelter reservation or find a service provider near you.

A Woman’s Place

Shelter:
1049 Howard Street (btwn 6th & 7th Sts), San Francisco CA 94103
(415) 487-2140

APW Drop-in:
211 13th Street, San Francisco CA 94103
(415) 293-7360

*both sites are trans-inclusive

- Primary Care
- Case Management
- HIV Transitional Housing and Care
- Residential Substance Abuse Transitional Housing and Care

Community Housing Partnership

20 Jones Street, Suite 200, San Francisco CA 94102
(415) 852-5300 www.chp-sf.org

Need to complete Housing Assessment--acces assessment at:
Department of Homelessness and Supportive Housing
(415) 252-3232
123 10th Street, 9am-4:30pm OR 1138 Howard Street, 9am-4:30pm

Permanent housing for formerly homeless people with on-site support services, job training, leadership development and employment opportunities. Residents include formerly homeless singles and families in the Tenderloin or Treasure Island. Applications for housing can be filled out and submitted online; waitlist can be years. For Intake, or to learn more about cost and eligibility, contact the CHP Intake Coordinator.
**HOUSING RESOURCES, continued**

**The Episcopal Sanctuary**  
201 8th Street (at Howard St), San Francisco CA 94103  
For support contact Adult Coordinated Entry (ACE):  
(415) 487-3300 x7000 sfaces@ecs-sf.org  
**Walk-in Hours:** Mon, Tue, Thurs, Fri 9am-4pm; Weds 9am-12pm  
Conduct initial intake, then assessment  
• Access Point and permanent housing  
• For chronically homeless single adults

**Hospitality House Shelter Program**  
146 Leavenworth Street, San Francisco CA 94102  
(415) 749-2103  
Shelter reservations can be made by contacting 311  
**Hours:** Monday thru Friday 4pm-8am; open all day on weekends

**Huckleberry Youth Health Center**  
134 Golden Gate Avenue, San Francisco CA 94102  
(415) 386-9398  
**Drop-in Housing Assessments:** Mondays and Fridays 10am-2pm  
• Ages 18-27  
• Housing  
• Food  
• Clothing  
• Connection to other services
HOUSING RESOURCES, continued

Larkin Street Youth Services / Avenues to Independence (ATI)
Drop-in Center: 134 Golden Gate Avenue, San Francisco CA 94102
(415) 673-0911   Need help now? After Hours call (800) 669-6196
Hours: Monday thru Friday 8:30am-2pm
Breakfast: 10am-11am   Lunch: 12-1pm
https://larkinstreetyouth.org/what-we-do/our-programs/
• Ages 18-24  • Housing  • Case Management  • Job Training
• GED / High School Diploma  • Clinical Care

Tenderloin Self Help Center
288 Turk Street (at Leavenworth St), San Francisco CA 94102
(415) 749-2110   www.hospitalityhouse.org

United Council of Human Services
SHELTER PLUS CARE: (415) 557-6449

Subsidized rental units for individuals living on streets or shelter in San Francisco who suffer from substance abuse, serious mental health issue, symptomatic HIV/AIDS. Shelter Plus Care requires Photo ID, Social Security Card, and verification of homelessness to enroll. Waiting list is currently closed, but it opens periodically.
Alliance Health Project (AHP) Services Center  
1930 Market Street, San Francisco CA 94102  
**Direct line:** (415) 476-3902  
**Sexual Health Services appointments:**  
Tues & Thurs 12:30pm, 2pm, 5pm, 6pm  
Saturday 9am, 11am, 2pm, 3:30pm  
**Online Appointment Reservation:**  
https://alliancehealthproject.ucsf.edu/appointment/schedule

APEB (formally AIDS Project of the East Bay)  
8400 Enterprise Way, Suite 118, Oakland CA 94621  
**www.apeb.org**  
**Main phone:** (510) 663-7979  
**Scheduled appointments and drop-ins:** Thursdays 12-4pm  
• Transgender support service  
• Pastoral care & counseling  
• Comprehensive sexual health care, including STI, HIV, and Hepatitis C screening prevention, and treatment

Community Health Center  
730 Polk Street, 4th Floor, San Francisco CA 94109  
**www.sfcommunityhealth.org**  
**Drop-in Clinic Hours:** Tues 1-5pm, Weds 2-7pm, Thurs 1-7pm, Fri 1-5pm, Sat 2-5pm  
• HIV/STI Testing ($20 Visa gift card)

El/La para Trans Latinas  
2940 16TH STREET, #319, San Francisco CA 94103  
**one block from 16th St BART**  
**Phone:** (415) 864-7278  
**http://ellaparatranslatinhas.yolasite.com/**  
• HIV Testing  
• HIV Prevention & PrEP Educational Groups  
• Evening Drop-In Space: Kitchen/Food and Family-Style Celebrations
## HIV PREVENTION, TESTING & PrEP, continued

### Instituto familiar de la Raza – Si a La Vida | Latino Wellness Center
1663 Mission Street, Suite 603, San Francisco CA 94103

**HIV Prevention & Education Services:** (415) 240-4104  
**Hours:** Mon & Wed 10am-8pm, Tues, Thurs and Fri 10am-6pm  
**HIV Services for People Living with HIV:** (415) 229-0503

| HIV Prevention Services: | - PrEP navigation services  
| | - HIV Testing & Counseling  
| | - Weekly support groups  
| | - Peer counseling  
| | - Community engagement activities  
| Service for People Living with HIV: | - Case management  
| | - Therapy  
| | - Substance abuse counseling  
| | - Psychiatry  
| | - Support groups

### La Clinica de la Raza
1531 Fruitvale Ave., Oakland CA 94601  
www.laclinica.org

**PrEP Navigator Lorena Martinez:** (510) 681-5965  
**HIV testing:** (510) 535-6416

**Hours:** Monday thru Friday 10am-5pm

- HIV Testing  
- Prep and PEP Navigation  
- Help with clinic registration, laboratory and pharmacy navigation for patients seeking PrEP

### San Francisco AIDS Foundation
1035 Market Street Suite #400 San Francisco, CA 94103  
www.sfaf.org

**Drop-in HIV Testing:** Tuesday, Wednesday, Thursday 3-6pm

### San Francisco City Clinic
356 7th Street, San Francisco CA 94103  
www.sfcityclinic.org

**For PrEP and PEP services, call (415) 487-5538**
HIV PREVENTION, TESTING & PrEP, continued

St. James Infirmary
730 Polk Street, 4th Floor, San Francisco CA 94109  www.stjamesinfirmary.org
By Appointment: (415) 554-8494

- HIV/STI Testing ($10 Safeway gift card)

PRIMARY & TRANSITION-RELATED MEDICAL CARE

Community Health Center
730 Polk Street, 4th Floor, San Francisco CA 94109  www.sfcommunityhealth.org
Call (415) 292-3400 for Intake Appointment or to speak with Front Desk
Clinic Hours: Tuesday 1-5pm, Wednesday 2-7pm, Thursday 1-7pm,
Friday 1-5pm, Saturday 2-5pm

- Hormone Therapy  - Primary Care
### PRIMARY & TRANSITION-RELATED MEDICAL CARE, continued

<table>
<thead>
<tr>
<th>Clinic</th>
<th>Address</th>
<th>Website</th>
<th>Phone</th>
<th>Description</th>
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<tbody>
<tr>
<td>Lyon-Martin Health Services</td>
<td>1735 Mission Street, San Francisco CA 94102</td>
<td><a href="http://www.lyon-martin.org">www.lyon-martin.org</a></td>
<td>(415) 565-7667</td>
<td>Hormone Therapy, Primary Care, Mental health support, SRS Recommendation &amp; Referrals</td>
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<tr>
<td>La Clinica de la Raza (Fruitvale Village)</td>
<td>3451 E 12th St, Oakland, CA 94601 (Fruitvale BART Plaza)</td>
<td><a href="http://www.laclinica.org">www.laclinica.org</a></td>
<td>Primary Care: (510) 535-3500, Clinic Registration: (510) 535-3662</td>
<td>Primary Care, Behavioral Health, HIV Care, Primary Care, Radiology/X-Ray</td>
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<tr>
<td>Dimensions Youth Clinic</td>
<td>3850 17th Street, San Francisco CA 94114</td>
<td><a href="http://www.dimensionsclinic.com">www.dimensionsclinic.com</a></td>
<td>(415) 934-7700</td>
<td>For individuals under 25, Hormone Therapy, Primary Care</td>
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</tbody>
</table>

*For registration into clinic you will need:

- **Income verification** (can be pay stubs—if don’t work, a letter that indicates that the patient doesn’t have employment)

- **Proof of Alameda County residence** (can also be a letter stating that you currently live at said address)

- **Some form of Identification**

*Clinic Hours: Monday thru Friday 8am-5:30pm, Saturday & Sunday: Closed*
PRIMARY & TRANSITION-RELATED MEDICAL CARE, continued

Tom Waddell Urban Health Clinic
230 Golden Gate Avenue, San Francisco CA 94102
(415) 554-9634 Call for Intake Appointment http://ow.ly/SuCj308AcCR
• Hormone Therapy • Primary Care • Case management (for primary patients)

Mission Neighborhood Resource Center
165 Capp Street, San Francisco CA 94110 one block from 16th St BART
Resource Center: (415) 869-7977 Medical Clinic: (415) 510-8282
After Hours: (415) 869-7977
• Primary care: preventative services and acute/”sick” visits
• Wound and abscess care • Tuberculosis screening and vaccination
• Integrated behavioral health (counseling and psychiatry)
• HIV & STD Testing • Medication access programs
• Dental care • Shelter reservations • Lockers
• Safe space during the day and access to bathrooms, showers, and laundry services
**AIDS Legal Referral Panel**  
1663 Mission Street Street # 500, San Francisco CA 94103  
Client Line: (415) 701-1100  
Hours: Monday-Friday 9am-5pm  
**www.alrp.org/**  
Free and low cost legal service to people living with HIV/AIDS living in the San Francisco Bay Area

**A Woman’s Place**  
1049 Howard Street, San Francisco CA 94103  
Contact (415) 487-2140  
Fax: (415) 487-2124  
info@awpcats.org

**A Woman’s Place Drop-in**  
211 13th Street, San Francisco CA 94103  
Open 24/7  
Showers and clothing closet, case management, and sometimes snacks

**HealthRIGHT 360**  
1563 Mission St, San Francisco CA 94103  
(415) 762-3700  
(800) 200-7181  
**www.healthright360.org**  
Hours: Monday-Friday 9am-5pm  
- Education Services: basic computer skills, GED preparation, 5-keys Charter School, Typing and Keyboard Skills  
- Employment services: job seeking skills, interviewing skills, resume and cover letter writing, application assistance, career counseling  
- Housing and Community Services  
- Legal Advocacy Referrals  
- Second-Chance Banking Programs  
- Financial Planning  
- Credit and Debt Concerns
RE-ENTRY SERVICES, continued

Positive Resource Center
785 Market Street, 10th Floor, San Francisco CA 94114
Contact (415) 777-0333 www.prcsf.org
Medical benefits counseling and employment assistance programs for people living with HIV/AIDS

TGI Justice Project
234 Eddy Street, San Francisco CA 94103 www.tgijp.org
Contact: (415) 554-8591 for reentry resource information

Transgender Law Center
1629 Telegraph Ave, Oakland CA 94612 www.transgenderlawcenter.org
(415) 865-0176 x306
• legal assistance and referral information  • help w/ ID document change process

Women’s Resource Center
930 Bryant Street, San Francisco CA 94109 (415) 734-3150
• Re-entry resources  • Personal development  • Legal and medical referrals
**SUBSTANCE USE TREATMENT & MENTAL HEALTH**

**Alliance Health Project**
1930 Market Street, San Francisco CA 94102

**Contact (415) 476-3902 for appointment**

- Mental Health Support
- SRS Recommendation & Referrals

**Behavioral Health Access Center**
1380 Howard Street, 1st Floor, San Francisco CA 94103

**Hours:** Monday-Friday 8am-5pm (clinical hours until 4:30pm)

New clients 9:30am-2pm, existing clients 3pm

Clients can self-refer regardless of whether or not they meet any of the triage priorities, providers can as well: (415) 503-4730

**Call 415-255-3737 for questions regarding services and/or eligibility status**

- Treatment Access Program (TAP)
- Offender Treatment Program (OTP)
- Mental Health Access (MHA)

**Community Health Center**
730 Polk Street 4th Floor, San Francisco CA 94109  
www.apiwellness.org

**Call (415) 292-3400 for an appointment or drop in for groups**

- Therapy
- Support Groups

**Dimensions Youth Clinic**
3850 17th Street, San Francisco CA 94114  
www.dimensionsclinic.org

**Contact (415) 934-7700 for appointment**

- Under 25
- Mental Health Support
- SRS Recommendation & Referrals
- Youth Support Groups
# SUBSTANCE USE TREATMENT & MENTAL HEALTH, continued

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<th>Contact Information</th>
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<tbody>
<tr>
<td>Health Right 360 (formerly Walden House)</td>
<td>scattered sites</td>
<td>For more information contact (415) 762-3705</td>
<td><a href="http://www.healthright360.org">www.healthright360.org</a></td>
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<td>• Bridges Program (HealthRIGHT 360)</td>
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<td>• Services for individuals with a history of arrest</td>
<td>• Outpatient Day Programming</td>
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<td>• Case Management</td>
<td>• Mental Health</td>
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<td>• Substance Use Treatment</td>
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<tr>
<td>Queer LifeSpace</td>
<td>2275 Market Street #7, San Francisco CA 94114</td>
<td>For counseling appts contact (415) 358-200</td>
<td><a href="http://www.queerlifespace.org">www.queerlifespace.org</a></td>
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<tr>
<td>Transgender Recovery Program</td>
<td>1735 Mission Street, San Francisco CA 94103</td>
<td>Contact (415) 762-3705 for intake</td>
<td><a href="http://www.healthright360.org">www.healthright360.org</a></td>
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<tr>
<td></td>
<td></td>
<td>• Housing Support</td>
<td>• Individual &amp; Group Therapy</td>
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