



I am  
stepping  
into  
success:  
it looks  
so good!

San Francisco  
Bay Area

**Trans**

Resource Guide



...bring us on your journey!



**CONTENTS:**

**Crisis Services** ..... **2**

**Food Programs** ..... **3**

**HIV Care Services** ..... **5**

**Housing Resources** ..... **7**

**HIV Prevention, Testing & PrEP** ..... **10**

**Primary & Transition-Related Medical Care** ..... **11**

**Re-entry Services** ..... **12**

**Substance Abuse Treatment & Mental Health** ..... **14**



**CRISIS SERVICES**

**California Youth Crisis** (800) 843-5200

**Community United Against Violence**  
 427 South Van Ness Avenue, San Francisco CA 941xx  
 (415) 777-5500 [www.cuav.org](http://www.cuav.org)

**In Crisis** (800) 273-TALK

**S.F. Mental Health Services 24 HOUR HOTLINE**  
 (415) 255-3737 OR (888) 246-3333

## CRISIS SERVICES, continued

### San Francisco Suicide Prevention

CRISIS: (415) 781-0500

INFO: (415) 984-1900

[www.sfsuicide.org](http://www.sfsuicide.org)

### Trans LIFE Line

(877) 565-8860

[www.translifeline.org](http://www.translifeline.org)

### Trauma Recovery Center & Rape Treatment Center

2727 Mariposa Street (at Bryant St), Suite 100, San Francisco CA 94116

RAPE CRISIS: (415) 437-3000

INFO: (415) 434-3011



## FOOD PROGRAMS

### Glide Memorial Church

330 Ellis Street (btwn. Taylor & Jones St), San Francisco CA 94102

(415) 674-6043

[www.glide.org](http://www.glide.org)

- **Breakfast:** Served daily at 7:30am for Seniors and Adults with Disabilities; served at 8am for General Public.
- **Lunch:** Served at 12pm Mon-Fri for all, lunch bags distributed at breakfast Sat-Sun.
- **Dinner:** Served Mon-Fri at 4pm for all.

### Martin de Porres House of Hospitality

225 Potrero Avenue (btwn 15th & 16th St), San Francisco CA 94103

(415) 552-0240

[www.martindeporres.org](http://www.martindeporres.org)

- **Lunch:** Served Monday through Saturday from 12-2pm.
- Most meals are vegetarian and often vegan.

## FOOD PROGRAMS, continued

### Project Open Hand

730 Polk Street (btwn Ellis & Willow), San Francisco CA 94109

**(800) 551-6325 or (415) 447-2300**

1921 San Pablo Avenue, Oakland CA 94612

**(510) 622-0221**

[www.openhand.org](http://www.openhand.org)

### St. Anthony's Dining Room

150 Golden Gate Avenue, San Francisco CA 94102

**(415) 241-2600**

[www.stanthonysf.org/dining-room/](http://www.stanthonysf.org/dining-room/)

- **Seniors (age 60+) and Families with Children:** 10-11:45am
- **Everyone:** 11:30am-1pm



## HIV CARE SERVICES

### Community Health Center (Tenderloin Clinic)

726 Polk Street, 4th Floor, San Francisco CA 94109 [www.sfcommunityhealth.org](http://www.sfcommunityhealth.org)

**Contact Front Desk for Appt. (415) 292-3400**

**or leave message at (415) 292-3420 x301**

**TransThrive Drop-in:** Every Friday 2-5:30pm, 4th Floor

**Clinic Hours:** Monday thru Friday 9am-5pm

- Primary Care
- Feminizing Hormone Therapy
- Electrolysis
- Mental Health and Substance Use Counseling
- Substance Use and Treatment Services
- Counseling and Referrals for Gender Affirming Surgery

## HIV CARE SERVICES, continued

### Positive Health Program HIV Outpatient Clinic

Zuckerberg San Francisco General Hospital

995 Potrero Avenue, Bldg #80 6th Floor, Ward 86, San Francisco CA 94110

(At the corner of 22nd Street in a brick building. Follow signs for Building 80. Take the elevator to the 6th Floor. Register in room 601.)

**General Info / Front Desk: (628) 206-2400    Appointments: (628) 206-2403**

**[www.zuckerbergsanfranciscogeneral.org/location/positive-health-program/](http://www.zuckerbergsanfranciscogeneral.org/location/positive-health-program/)**

**Appointment Hours:** Mon, Tues, Thurs, Fri 8am-5pm; Wed 9am-5pm

**Urgent Care Drop-Ins:** Mon-Fri 8am-11:30am and 1pm-4:30pm

**\*\*\*Clinic is closed 12 to 12:45pm daily**

- Primary medical care and psycho-social services for anyone living with HIV and living in San Francisco

### La Clinica Esperanza (Clinic of Hope) | Mission Neighborhood Health Center

240 Shotwell Street, San Francisco, CA 94110

**[https://www.mnhc.org/medical\\_services/clinica-esperanza/](https://www.mnhc.org/medical_services/clinica-esperanza/)**

**To make an appointment: (415) 552-3870 ex.2293**

**General Medical Clinic Phone: (415) 510-8282**

**Hours:** Mon & Fri 2-5pm, Tues Weds Thurs 12-8pm

- Sensitive and compassionate medical care
- Health Education
- Treatment Adherence support
- Case Management
- Mental Health and Substance Abuse Counseling
- Nutritional Counseling
- Dental Referrals



## HIV CARE SERVICES, continued

### San Francisco City Clinic

356 7th Street, San Francisco CA 94103

[www.sfcityclinic.org](http://www.sfcityclinic.org)

**To make an appointment: (415) 487-5525**

**Walk-In Hours:** Mon, Wed & Fri 8am-4pm,

Tues 1pm-6pm (1pm-3pm symptoms only\*), Thurs 1pm-4pm (symptoms only\*)

\* During symptoms-only hours we only see patients with symptoms of a sexually transmitted disease (STD), those who have a partner with an STD, and those with a time-sensitive sexual-health concern.

- STD Testing & Treatment
- HIV Prevention (PrEP & PEP)
- HIV linkage to Care
- Vaccines against hepatitis A, hepatitis B, meningococcus, and human papillomavirus (HPV)
- Free Condoms

### Tom Waddell Urban Health Clinic

230 Golden Gate Avenue, San Francisco CA 94102

**Appointments / English: (415) 355-7500** (press 1, then press 1 again)

Staff speaks English, Spanish, Cantonese, Tagalog, French and Italian

<http://ow.ly/SuCj308AcCR>

**Appointment Hours:** Mon, Tues, Weds, Fri 8am-5pm; Thurs 1pm-5pm

- Hormone Therapy
- Primary Care
- Case management (for primary patients)
- Transgender Group: Tuesdays 1:30-3:30pm

### Westside AIDS Case Management

1153 Oak Street, San Francisco, CA 94117

**Contact: (415) 431-9000** [acm@westside-health.org](mailto:acm@westside-health.org)

**Hours:** Monday thru Friday 8:30am to 5pm

- Assessment, planning, service procurement, delivery, coordination, and disease monitoring to people with disabling HIV/AIDS

## HIV CARE SERVICES, continued

### WORLD

389 30th Street, Oakland CA 94609

**Contact: (510) 986-0340 for Appt.**

[www.womenhiv.org](http://www.womenhiv.org)

**Hours:** Monday thru Friday 9am-5pm

- PrEP Navigation
- Outreach and Linkage
- Peer Advocacy / Support





## HOUSING RESOURCES

**\*\*\* If you are in need of shelter or services please call 3-1-1 to make a shelter reservation or find a service provider near you.**

### A Woman's Place

<https://communityforwardsf.org/awp>

#### Shelter:

1049 Howard Street (btwn 6th & 7th Sts), San Francisco CA 94103

**(415) 487-2140**

#### APW Drop-in:

211 13th Street, San Francisco CA 94103

**(415) 293-7360**

**\*both sites are trans-inclusive**

- Primary Care
- Case Management
- HIV Transitional Housing and Care
- Residential Substance Abuse Transitional Housing and Care

### Community Housing Partnership

20 Jones Street, Suite 200, San Francisco CA 94102

**(415) 852-5300**

[www.chp-sf.org](http://www.chp-sf.org)

#### Need to complete Housing Assessment--access assessment at:

Department of Homelessness and Supportive Housing

**(415) 252-3232**

123 10th Street, 9am-4:30pm OR 1138 Howard Street, 9am-4:30pm

Permanent housing for formerly homeless people with on-site support services, job training, leadership development and employment opportunities. Residents include formerly homeless singles and families in the Tenderloin or Treasure Island. Applications for housing can be filled out and submitted online; waitlist can be years. For Intake, or to learn more about cost and eligibility, contact the CHP Intake Coordinator.

## HOUSING RESOURCES, continued

### The Episocopal Sanctuary

201 8th Street (at Howard St), San Francisco CA 94103

For support contact Adult Coordinated Entry (ACE):

**(415) 487-3300 x7000**   [sfaces@ecs-sf.org](mailto:sfaces@ecs-sf.org)

**Walk-in Hours:** Mon, Tue, Thurs, Fri 9am-4pm; Weds 9am-12pm

Conduct initial intake, then assessment

- Access Point and permanent housing
- For chronically homeless single adults

### Hospitality House Shelter Program

146 Leavenworth Street, San Francisco CA 94102

**(415) 749-2103**

**Shelter reservations can be made by contacting 311**

**Hours:** Monday thru Friday 4pm-8am; open all day on weekends

### Huckleberry Youth Health Center

134 Golden Gate Avenue, San Francisco CA 94102

**(415) 386-9398**

**Drop-in Housing Assessments:** Mondays and Fridays 10am-2pm

- Ages 18-27
- Housing
- Food
- Clothing
- Connection to other services



## HOUSING RESOURCES, continued

### Larkin Street Youth Services / Avenues to Independence (ATI)

**Drop-in Center:** 134 Golden Gate Avenue, San Francisco CA 94102

**(415) 673-0911**    **Need help now? After Hours call (800) 669-6196**

**Hours:** Monday thru Friday 8:30am-2pm

**Breakfast:** 10am-11am    **Lunch:** 12-1pm

<https://larkinstreetyouth.org/what-we-do/our-programs/>

- Ages 18-24
- Housing
- Case Management
- Job Training
- GED / High School Diploma
- Clinical Care

### Tenderloin Self Help Center

288 Turk Street (at Leavenworth St), San Francisco CA 94102

**(415) 749-2110**

[www.hospitalityhouse.org](http://www.hospitalityhouse.org)

### United Council of Human Services

**SHELTER PLUS CARE: (415) 557-6449**

Subsidized rental units for individuals living on streets or shelter in San Francisco who suffer from substance abuse, serious mental health issue, symptomatic HIV/AIDS. Shelter Plus Care requires Photo ID, Social Security Card, and verification of homelessness to enroll. Waiting list is currently closed, but it opens periodically.





## **HIV PREVENTION, TESTING & PrEP**

### **Alliance Health Project (AHP) Services Center**

1930 Market Street, San Francisco CA 94102

**Direct line: (415) 476-3902**

#### **Sexual Health Services appointments:**

Tues & Thurs 12:30pm, 2pm, 5pm, 6pm    Saturday 9am, 11am, 2pm, 3:30pm

#### **Online Appointment Reservation:**

**<https://alliancehealthproject.ucsf.edu/appointment/schedule>**

### **APEB (formally AIDS Project of the East Bay)**

8400 Enterprise Way, Suite 118, Oakland CA 94621

**[www.apeb.org](http://www.apeb.org)**

**Main phone: (510) 663-7979**

**Scheduled appointments and drop-ins: Thursdays 12-4pm**

- Transgender support service
- Pastoral care & counseling
- Comprehensive sexual health care, including STI, HIV, and Hepatitis C screening prevention, and treatment

### **Community Health Center**

730 Polk Street, 4th Floor, San Francisco CA 94109 **[www.sfcommunityhealth.org](http://www.sfcommunityhealth.org)**

**Drop-in Clinic Hours: Tues 1-5pm, Weds 2-7pm, Thurs 1-7pm, Fri 1-5pm, Sat 2-5pm**

- HIV/STI Testing (\$20 Visa gift card)

### **El/La para Trans Latinas**

2940 16TH STREET, #319, San Francisco CA 94103 **one block from 16th St BART**

**Phone: (415) 864-7278**

**<http://ellaparatraslatinas.yolasite.com/>**

- HIV Testing
- HIV Prevention & PrEP Educational Groups
- Evening Drop-In Space: Kitchen/Food and Family-Style Celebrations

## HIV PREVENTION, TESTING & PrEP, continued

### Instituto familiar de la Raza—Si a La Vida | Latino Wellness Center

1663 Mission Street, Suite 603, San Francisco CA 94103

**HIV Prevention & Education Services: (415) 240-4104**

**Hours:** Mon & Wed 10am-8pm, Tues, Thurs and Fri 10am-6pm

**HIV Services for People Living with HIV: (415) 229-0503**

**HIV Prevention Services:** • PrEP navigation services • HIV Testing & Counseling  
• Weekly support groups • Peer counseling • Community engagement activities

**Service for People Living with HIV:** • Case management • Therapy  
• Substance abuse counseling • Psychiatry • Support groups

### La Clinica de la Raza

1531 Fruitvale Ave., Oakland CA 94601

[www.laclinica.org](http://www.laclinica.org)

**PrEP Navigator Lorena Martinez: (510) 681-5965 HIV testing: (510) 535-6416**

**Hours:** Monday thru Friday 10am-5pm

- HIV Testing
- Prep and PEP Navigation
- Help with clinic registration, laboratory and pharmacy navigation for patients seeking PrEP

### San Francisco AIDS Foundation

1035 Market Street Suite #400 San Francisco, CA 94103

[www.sfaf.org](http://www.sfaf.org)

**Drop-in HIV Testing:** Tuesday, Wednesday, Thursday 3-6pm

### San Francisco City Clinic

356 7th Street, San Francisco CA 94103

[www.sfcityclinic.org](http://www.sfcityclinic.org)

**For PrEP and PEP services, call (415) 487-5538**

## HIV PREVENTION, TESTING & PrEP, continued

### St. James Infirmary

730 Polk Street, 4th Floor, San Francisco CA 94109 [www.stjamesinfirmary.org](http://www.stjamesinfirmary.org)

**By Appointment: (415) 554-8494**

- HIV/STI Testing (\$10 Safeway gift card)



## PRIMARY & TRANSITION-RELATED MEDICAL CARE

### Community Health Center

730 Polk Street, 4th Floor, San Francisco CA 94109 [www.sfcommunityhealth.org](http://www.sfcommunityhealth.org)

**Call (415) 292-3400 for Intake Appointment or to speak with Front Desk**

**Clinic Hours:** Tuesday 1-5pm, Wednesday 2-7pm, Thursday 1-7pm,  
Friday 1-5pm, Saturday 2-5pm

- Hormone Therapy
- Primary Care



## PRIMARY & TRANSITION-RELATED MEDICAL CARE, continued

### Dimensions Youth Clinic

3850 17th Street, San Francisco CA 94114

[www.dimensionsclinic.com](http://www.dimensionsclinic.com)

**(415) 934-7700 Please call to make an appointment.**

- For individuals under 25
- Hormone Therapy
- Primary Care

### La Clinica de la Raza (Fruitvale Village)

3451 E 12th St, Oakland, CA 94601 (Fruitvale BART Plaza) [www.laclinica.org](http://www.laclinica.org)

**Primary Care: (510) 535-3500 Clinic Registration: (510) 535-3662**

**\*For registration into clinic you will need:**

- **Income verification**

(can be pay stubs—if don't work, a letter that indicates that the patient doesn't have employment)

- **Proof of Alameda County residence**

(can also be a letter stating that you currently live at said address)

- **Some form of Identification**

**Hours:** Monday thru Friday 8am-5:30pm, Saturday & Sunday: Closed

- Primary Care
- Behavioral Health
- HIV Care
- Dental and Vision
- Radiology/X-Ray

### Lyon-Martin Health Services

1735 Mission Street, San Francisco CA 94102

**(415) 565-7667 [www.lyon-martin.org](http://www.lyon-martin.org)**

**Clinic Hours:** Monday 9am-5:30pm, Tuesday & Wednesday 11am-7:30pm,  
Thursday 12-5pm, Friday 9am-5:30pm

- Hormone Therapy
- Primary Care
- Mental health support
- SRS Recommendation & Referrals



## **PRIMARY & TRANSITION-RELATED MEDICAL CARE, continued**

### **Tom Waddell Urban Health Clinic**

230 Golden Gate Avenue, San Francisco CA 94102

**(415) 554-9634 Call for Intake Appointment**

**<http://ow.ly/SuCj308AcCR>**

- Hormone Therapy
- Primary Care
- Case management (for primary patients)

### **Mission Neighborhood Resource Center**

165 Capp Street, San Francisco CA 94110 **one block from 16th St BART**

**Resource Center: (415) 869-7977**

**Medical Clinic: (415) 510-8282**

**After Hours: (415) 869-7977**

- Primary care: preventative services and acute/"sick" visits
- Wound and abscess care
- Tuberculosis screening and vaccination
- Integrated behavioral health (counseling and psychiatry)
- HIV & STD Testing
- Medication access programs
- Dental care
- Shelter reservations
- Lockers
- Safe space during the day and access to bathrooms, showers, and laundry services



## RE-ENTRY SERVICES

### AIDS Legal Referral Panel

1663 Mission Street Sreet # 500, San Francisco CA 94103

[www.alrp.org/](http://www.alrp.org/)

**Client Line: (415) 701-1100**    **Hours: Monday-Friday 9am-5pm**

Free and low cost legal service to people living with HIV/ AIDS living in the San Francisco Bay Area

### A Woman's Place

1049 Howard Street, San Francisco CA 94103

**Contact (415) 487-2140**    **Fax: (415) 487-2124**    [info@awpcats.org](mailto:info@awpcats.org)

### A Woman's Place Drop-in

211 13th Street, San Francisco CA 94103

**Open 24/7**

Showers and clothing closet, case management, and sometimes snacks

### HealthRIGHT 360

1563 Mission St, San Francisco CA 94103

[www.healthright360.org](http://www.healthright360.org)

**(415) 762-3700**    **(800) 200-7181**    **Hours: Monday-Friday 9am-5pm**

- Education Services: basic computer skills,GED preparation, 5-keys Charter School, Typing and Keyboard Skills
- Employment services: job seeking skills, interviewing skills, resume and cover letter writing, application assistance, career counseling
- Housing and Community Services
- Second-Chance Banking Programs
- Legal Advocacy Referrals
- Financial Planning
- Credit and Debt Concerns

## RE-ENTRY SERVICES, continued

### Positive Resource Center

785 Market Street, 10th Floor, San Francisco CA 94114

Contact (415) 777-0333

[www.prcsf.org](http://www.prcsf.org)

Medical benefits counseling and employment assistance programs for people living with HIV/AIDS

### TGI Justice Project

234 Eddy Street, San Francisco CA 94103

[www.tgijp.org](http://www.tgijp.org)

Contact: (415) 554-8591 for reentry resource information

### Transgender Law Center

1629 Telegraph Ave, Oakland CA 94612

[www.transgenderlawcenter.org](http://www.transgenderlawcenter.org)

(415) 865-0176 x306

• legal assistance and referral information • help w/ ID document change process

### Women's Resource Center

930 Bryant Street, San Francisco CA 94109

(415) 734-3150

• Re-entry resources • Personal development • Legal and medical referrals





## **SUBSTANCE USE TREATMENT & MENTAL HEALTH**

### **Alliance Health Project**

1930 Market Street, San Francisco CA 94102

**Contact (415) 476-3902 for appointment**

- Mental Health Support
- SRS Recommendation & Referrals

### **Behavioral Health Access Center**

1380 Howard Street, 1st Floor, San Francisco CA 94103

**Hours:** Monday-Friday 8am-5pm (clinical hours until 4:30pm)

New clients 9:30am-2pm, existing clients 3pm

Clients can self-refer regardless of whether or not they meet any of the triage priorities, providers can as well: **(415) 503-4730**

**Call 415-255-3737 for questions regarding services and/or eligibility status**

- Treatment Access Program (TAP)
- Offender Treatment Program (OTP)
- Mental Health Access (MHA)

### **Community Health Center**

730 Polk Street 4th Floor, San Francisco CA 94109

[www.apiwellness.org](http://www.apiwellness.org)

**Call (415) 292-3400 for an appointment or drop in for groups**

- Therapy
- Support Groups

### **Dimensions Youth Clinic**

3850 17th Street, San Francisco CA 94114

[www.dimensionsclinic.org](http://www.dimensionsclinic.org)

**Contact (415) 934-7700 for appointment**

- Under 25
- Mental Health Support
- SRS Recommendation & Referrals
- Youth Support Groups

## **SUBSTANCE USE TREATMENT & MENTAL HEALTH, continued**

### **Health Right 360 (formerly Walden House)**

scattered sites

**For more information contact (415) 762-3705**

**[www.healthright360.org](http://www.healthright360.org)**

- Bridges Program (HealthRIGHT 360)
- Services for individuals with a history of arrest
- Outpatient Day Programming
- Case Management
- Mental Health
- Substance Use Treatment

### **Queer LifeSpace**

2275 Market Street #7, San Francisco CA 94114

**[www.queerlifespace.org](http://www.queerlifespace.org)**

**For counseling appts contact (415) 358-200**

### **Transgender Recovery Program**

1735 Mission Street, San Francisco CA 94103

**[www.healthright360.org](http://www.healthright360.org)**

**Contact (415) 762-3705 for intake**

- Housing Support
- Individual & Group Therapy



**Center of Excellence for Transgender Health**

University of California, San Francisco

387 Golden Gate Avenue

San Francisco, CA 94102